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## REMOTE SCRIBE SERVICES



PANACEA SMART  
SOLUTIONS

[www.panaceasmartsolutions.com](http://www.panaceasmartsolutions.com)



## How do remote scribe services work?

Our remote scribes are trained professionals who assist healthcare providers with documentation tasks, through a secure online platform. The remote scribe can work from any location and can provide real-time documentation services.

During a patient encounter, the healthcare provider interacts with the patient as normal and the scribe listens (via a secure web meeting) & documents the encounter in the patient's electronic medical record (EMR) in real-time. The remote scribe can also assist with tasks such as ordering labs, e-Rx, and compliance, which can help healthcare providers focus on patient care.

Overall, the role of a remote scribe is to help healthcare providers save time, reduce administrative burden, and improve the quality of patient care by providing accurate and efficient documentation services.

## Using a world-class remote scribe service can bring a number of benefits, including:

- 1. Increased productivity:** With Panacea's remote scribe service, healthcare providers can spend more time with patients and less time on paperwork, which can help improve their productivity and overall efficiency.
- 2. Increased Revenue:** 1st by allowing healthcare providers to spend more time on revenue-generating activities, and secondly, charts closed quickly get billed quickly and paid quickly!
- 3. Reduced errors:** Panacea remote scribes are trained to accurately document patient encounters, which can help reduce the risk of errors or omissions in medical records.
- 4. Flexibility:** With Panacea's remote scribe service, healthcare providers can dictate notes from any location, at any time, which can help reduce administrative burden and improve work-life balance.
- 5. Cost-effective:** Using Panacea's remote scribe service can be more cost-effective than hiring a full-time, in-house scribe, as it eliminates the need for additional office space, equipment, and benefits.
- 6. Improved compliance:** Panacea remote scribes can help ensure that medical records are compliant with regulations and guidelines, reducing the risk of legal or regulatory issues.
- 7. Improved communication:** By providing real-time transcription, remote scribes can help improve communication between healthcare providers, leading to better collaboration and patient care.
- 8. Improved patient care:** By delegating the task of medical documentation to a trained Panacea remote scribe, healthcare providers can focus on providing better care to their patients, leading to improved patient satisfaction.

## Contact Us Today!

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## Turn Around Time

Our remote scribe service is committed to providing fast and efficient turnaround times for our clients. We understand that timely documentation is critical to providing high-quality patient care and managing clinical workflows. Our scribes are trained to work quickly and accurately, and we use real-time transcription to ensure that notes are documented as the patient encounter is happening. We also offer flexible scheduling options to ensure that our clients have access to our services when they need them. Overall, our remote scribe service is dedicated to providing timely, efficient, and high-quality documentation services to help healthcare providers optimize their workflows and improve patient care.

## HIPAA Compliance

Maintaining HIPAA compliance is a top priority for our remote scribe service. We use industry-standard encryption and security protocols to protect patient data and maintain confidentiality. Our scribes undergo rigorous training on HIPAA regulations and are required to sign confidentiality agreements before beginning work. We also implement regular security assessments and audits to ensure that our systems and processes meet or exceed HIPAA requirements. Additionally, we provide our clients with detailed reports on their HIPAA compliance status, and we work closely with them to address any issues or concerns that may arise. Overall, we are committed to maintaining the highest standards of security and confidentiality to protect our clients and their patients' sensitive information.

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