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# TECH

## IT Managed Services



PANACEA SMART  
SOLUTIONS

[www.panaceasmartsolutions.com](http://www.panaceasmartsolutions.com)





## What are IT Managed Services?

Panacea's IT managed service offering provides a range of services to help your business manage its technology needs. Here is a list of some of the services we offer:

- IT Infrastructure Management
  - > Network monitoring & management
  - > Server admin & maintenance
  - > Data backup & disaster recovery
  - > Cloud computing services
  - > Virtualization services
- Cyber Security & Threat Management
  - > Vulnerability assessment
  - > Threat intelligence
  - > Security Info & Event Management
  - > Anti-virus, anti-malware, anti-ransomware
  - > Firewall management
  - > Data loss prevention
  - > Endpoint protection
  - > Patch Management
  - > Security Awareness Training
- Technical/User support
  - > Helpdesk / remote support services
  - > Mobile device management
  - > On-site support
  - > Software support
  - > Email support & management
- IT Consulting & Project Management
  - > IT strategy & planning
  - > Business analysis
  - > Software implementation & integration
  - > IT Governance
  - > Vendor Management
  - > Change Management
  - > IT training & knowledge transfer
- IT procurement and asset management
  - > Hardware/ software procurement
  - > Asset tracking & management
  - > Vendor management
- IT procurement and asset management
  - > VoIP phone systems
  - > Video Conferencing
  - > Email & Instant Messaging

## Contact Us Today!

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## Top 5 reasons to partner with Panacea Smart Solutions

- 1. Expertise:** Partnering with Panacea allows you to benefit from the expertise and experience of professionals who specialize in specific areas of technology, without the need to invest resources in training and development.
- 2. Cost savings:** Partnering with Panacea can help to reduce expenses associated with hiring, training, and retaining in-house staff, as well as minimizing capital expenditures associated with IT infrastructure & expensive mistakes.
- 3. Flexibility and scalability:** Partnering with Panacea provides you with flexibility and scalability to adapt to changing business needs, enabling you to easily scale IT resources up or down as needed.
- 4. Improved focus:** By Partnering with Panacea, you can free up your internal resources to focus on core business functions, increasing productivity and efficiency, and allowing you to focus on strategic growth and innovation.
- 5. Reduced risk:** Panacea has established security protocols and disaster recovery plans, which can help to minimize the risk of downtime and data loss, as well as mitigate the risk of human error with multiple experts monitoring systems and networks around the clock.