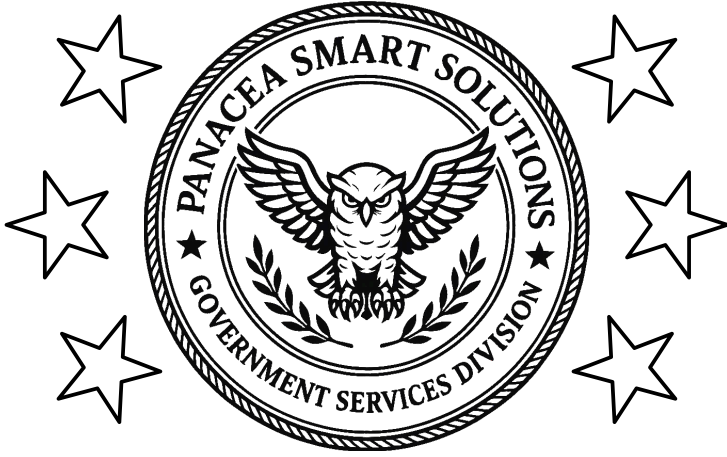


Capabilities Statement



Who We Are

Panacea Smart Solutions operates in the business support services industry, providing integrated solutions across IT, healthcare administration, remote support personnel and marketing. We specialize in secure IT infrastructure, HIPAA-compliant healthcare back office services, business office support and digital marketing strategies tailored for government agencies, healthcare providers, and SMBs.

Core Competencies

- **Managed IT Services:** 24/7 Monitoring, Helpdesk Support, Patch Management, vendor coordination, and complete Network Administration, Onsite Support.
- **Cybersecurity Solutions:** Endpoint Security, Managed Detection & Response, Vulnerability Assessments, Penetration Testing, and Compliance Support (HIPAA, NIST, PCI-DSS, etc).
- **Healthcare Support Services:** Revenue Cycle Management, Scribe Services, Transcription, Back Office Personnel & Support.
- **Digital Marketing:** SEO, Paid Ads, Content Strategy, and Lead Generation.
- **Business Support Services:** Virtual Assistant Solutions, Contact Center Services, and IT Project Consulting.

Contact Information

- **PHONE:** 920.309.6133
- **EMAIL:** gov@panaceasolutionsllc.com
- **WEBSITE:** panaceagov.com
- **ADDRESS:** 4136 Technology Pkwy
Sheboygan, WI 53083

Company Data

- **Founded:** 2021
- **UEI:** DYLZD6SQL4N5
- **CAGE:** 9R0L0
- **NAICS CODES:**
 - **541219:** Other Accounting Services
 - **561330:** Professional Employer Organizations
 - **541519:** Other Computer Related Services
 - **561410:** Document Preparation Services
 - **561320:** Temporary Help Services
 - **541513:** Computer Facilities Management Services
 - **541519:** Information Technology Value Added Resellers

Credit Card Payments Accepted

Certifications

MCSE, 2x CCNA, Microsoft Partner, SOPHOS Gold Partner, SOPHOS Architect, Ingram Micro Partner, Lenovo Partner, Dell Partner, AAPC Member, BBB A+ Certified, PER-412 Cyber Threat Intelligence, SANS DFIR, C|EH, CompTIA Sec+

Differentiators

- **Multi-Service Expertise:** Support for IT, healthcare, digital marketing and administrative services under one umbrella.
- **Cybersecurity First:** Advanced security tools included in all IT engagements.
- **Scalable Workforce:** U.S.-based management with blended onshore/offshore resources.
- **Experience Across Sectors:** SMB, healthcare, and enterprise environments.
- **Rapid Deployment Model:** Quick ramp-up and response for contracts.

Past Performance

- **Kenosha Community Health Center:** IT Managed Services - 3yr Value: \$626,400.00
- **Kenosha Community Health Center:** RCM - 3yr: Value: \$1,166,400.00
- **Memorial Hospital of Carbon County:** Scribe Services: - 3yr: Value \$500,00.00
- **CIMSS Innovative Solutions:** Remote Personnel Services: - 3yr: Value \$2,500,000.00